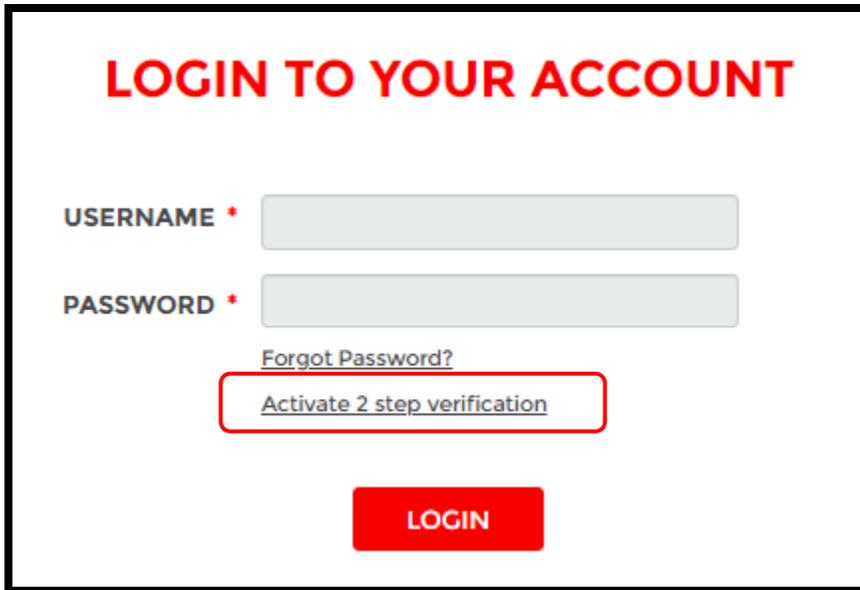


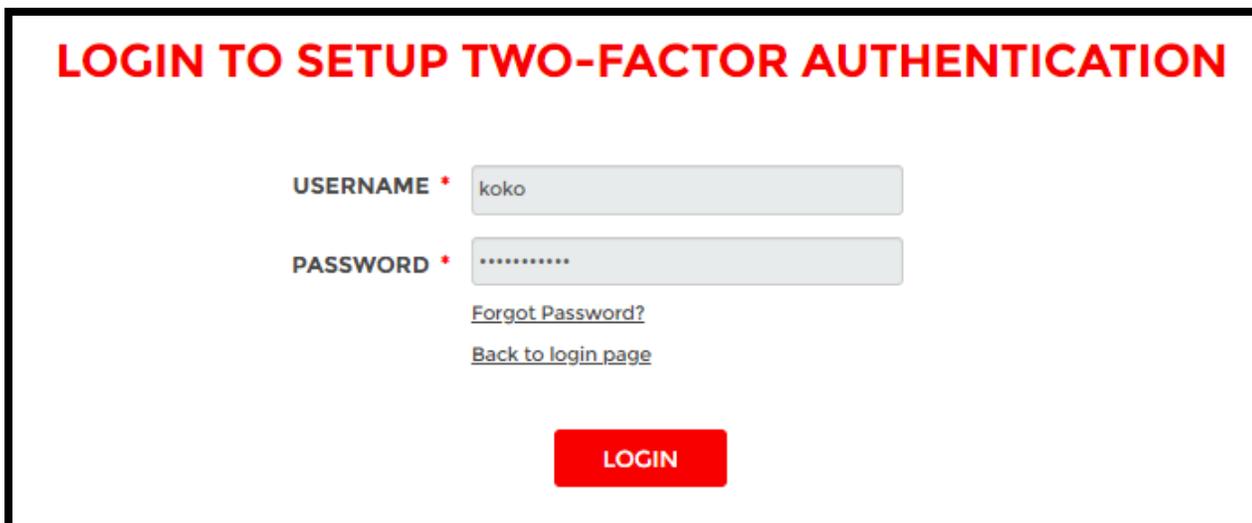
1. Click on "Activate 2 step verification"



The screenshot shows a login form with the following elements:

- LOGIN TO YOUR ACCOUNT** (Red heading)
- USERNAME *** (Label) and an empty text input field.
- PASSWORD *** (Label) and an empty password input field.
- [Forgot Password?](#) (Link)
- [Activate 2 step verification](#) (Link, highlighted with a red border)
- LOGIN** (Red button)

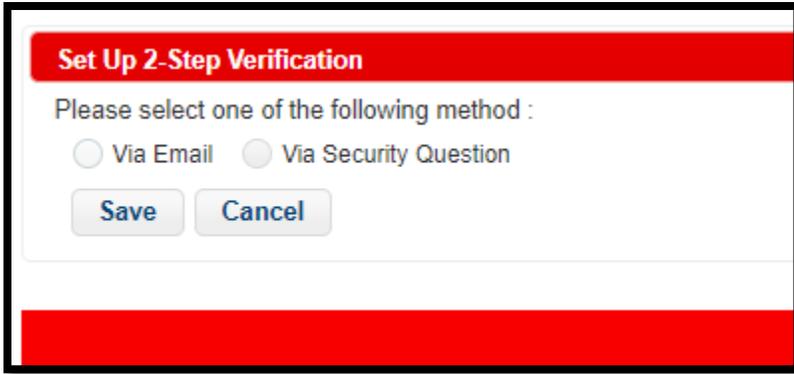
2. Insert username and password and login to setup 2FA



The screenshot shows a login form with the following elements:

- LOGIN TO SETUP TWO-FACTOR AUTHENTICATION** (Red heading)
- USERNAME *** (Label) and a text input field containing "koko".
- PASSWORD *** (Label) and a password input field containing ".....".
- [Forgot Password?](#) (Link)
- [Back to login page](#) (Link)
- LOGIN** (Red button)

3. Select one of the following method:



Set Up 2-Step Verification

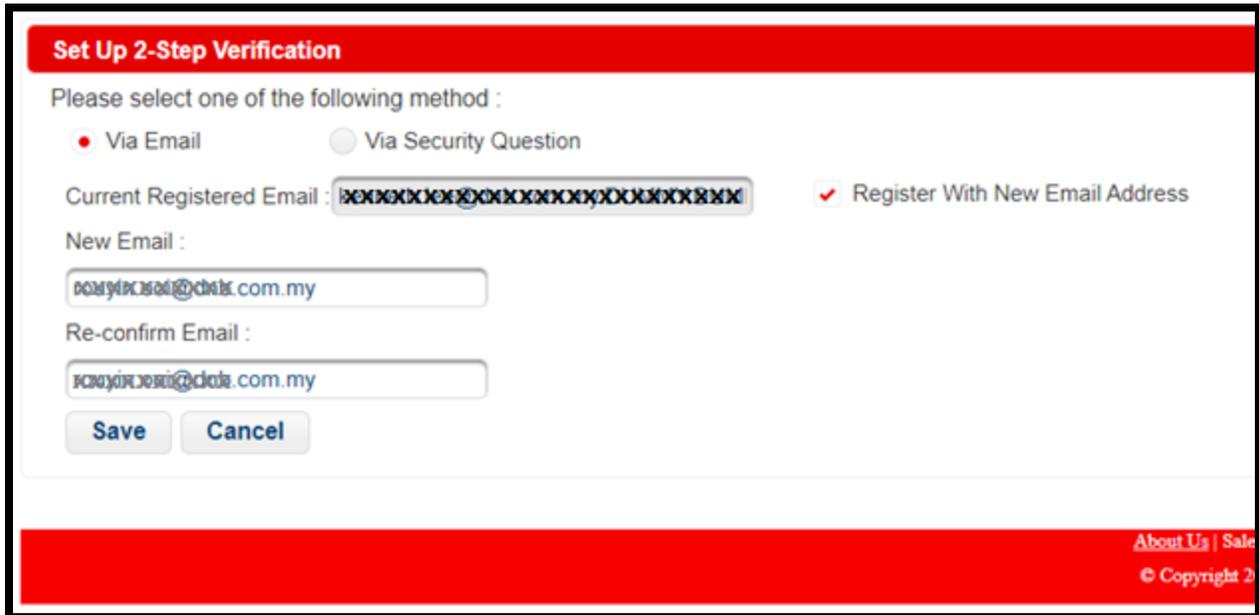
Please select one of the following method :

Via Email Via Security Question

[Save](#) [Cancel](#)

a. Select "Via Email" method

i. Confirm on current registered email, else insert new email address to register.



Set Up 2-Step Verification

Please select one of the following method :

Via Email Via Security Question

Current Registered Email :

Register With New Email Address

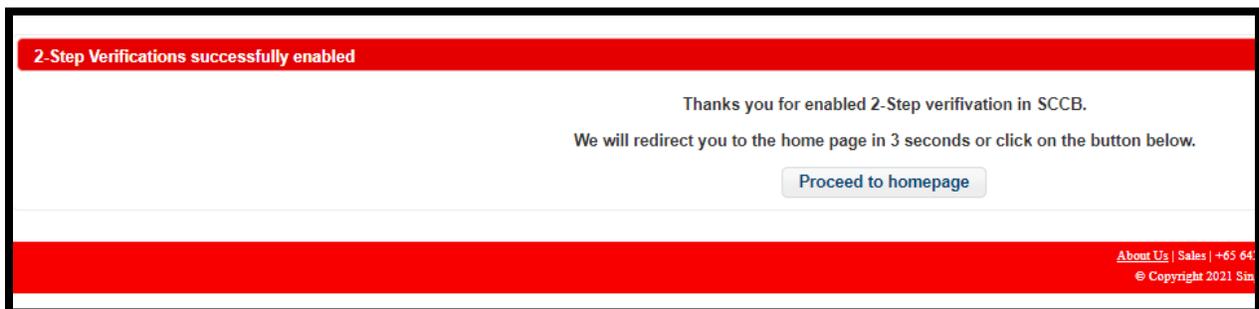
New Email :

Re-confirm Email :

[Save](#) [Cancel](#)

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ii. After submit will prompt page as below:



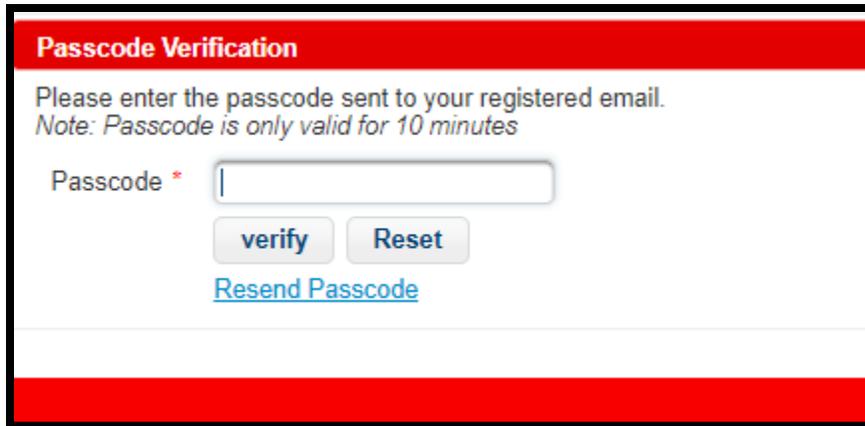
2-Step Verifications successfully enabled

Thanks you for enabled 2-Step verifivation in SCCB.
We will redirect you to the home page in 3 seconds or click on the button below.

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- iii. Next login will prompt for password verification.



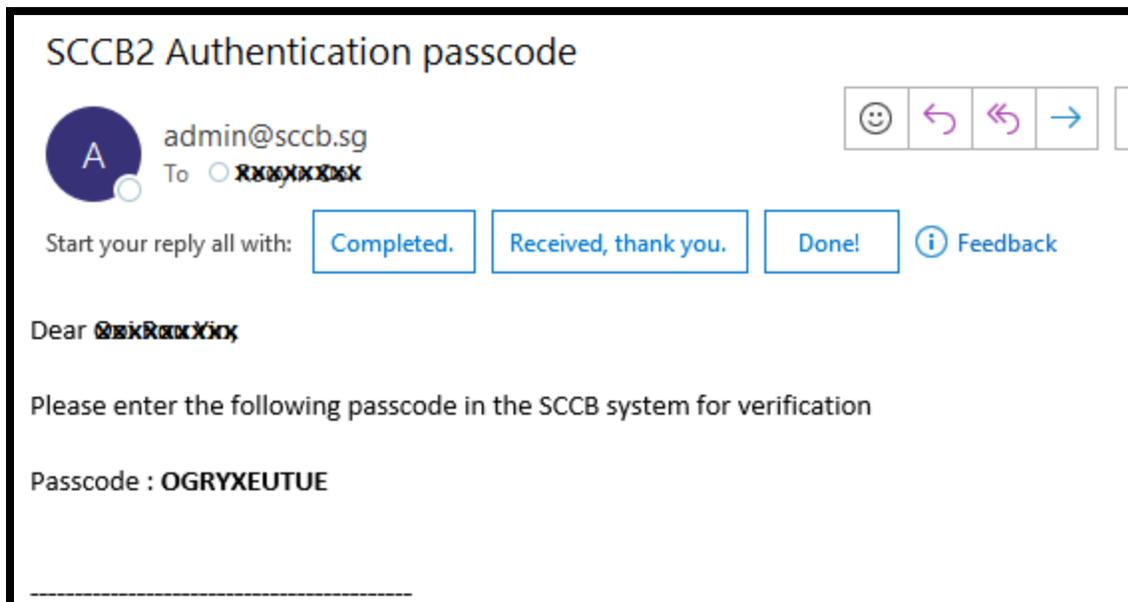
Passcode Verification

Please enter the passcode sent to your registered email.
Note: Passcode is only valid for 10 minutes

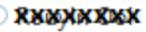
Passcode *

[Resend Passcode](#)

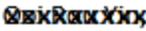
Below is the sample email received:



SCCB2 Authentication passcode

 admin@sccb.sg
To: 

Start your reply all with:  Feedback

Dear 

Please enter the following passcode in the SCCB system for verification

Passcode : **OGRYXEUTUE**

- b. Select "Via Security Question" method
 - i. Select question and fill up an answer

Set Up 2-Step Verification

Please select one of the following method :

Via Email Via Security Question

What is your favourite color?

Answer :

This screenshot shows a red header bar with the title "Set Up 2-Step Verification". Below the header, there is a prompt to select a verification method. The "Via Security Question" option is selected. A dropdown menu shows "What is your favourite color?". The answer field contains "Pink". There are "Save" and "Cancel" buttons at the bottom.

- ii. After submit will prompt page as below:

2-Step Verifications successfully enabled

Thanks you for enabled 2-Step verification in SCCB.
We will redirect you to the home page in 3 seconds or click on the button below.

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This screenshot shows a confirmation message in a red header bar: "2-Step Verifications successfully enabled". The main content area contains a thank you message and a "Proceed to homepage" button. The footer includes contact information and a copyright notice.

- iii. Next login will prompt for password verification.

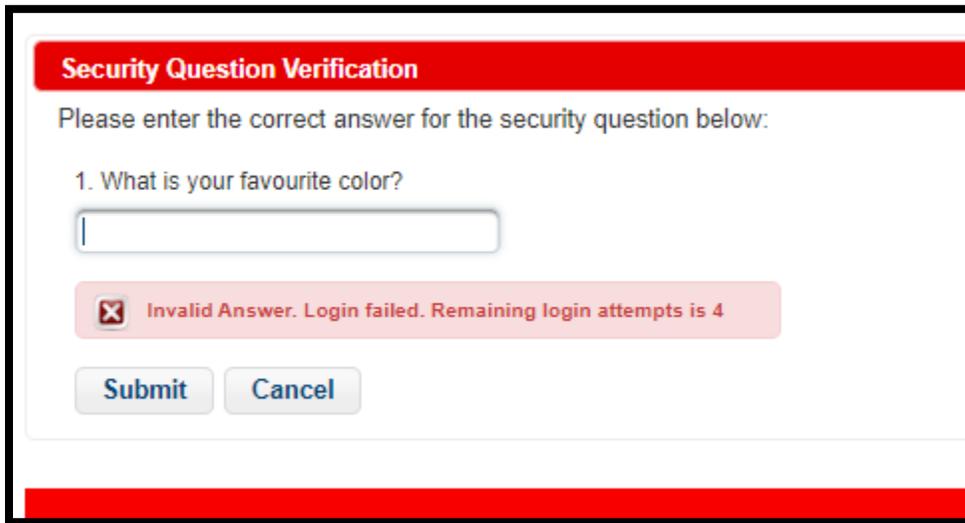
Security Question Verification

Please enter the correct answer for the security question below:

1. What is your favourite color?

This screenshot shows a red header bar with the title "Security Question Verification". Below the header, there is a prompt to enter the correct answer for the security question. The question is "1. What is your favourite color?". The answer field contains "Pink". There are "Submit" and "Cancel" buttons at the bottom.

Remarks: The answer is case sensitive



Security Question Verification

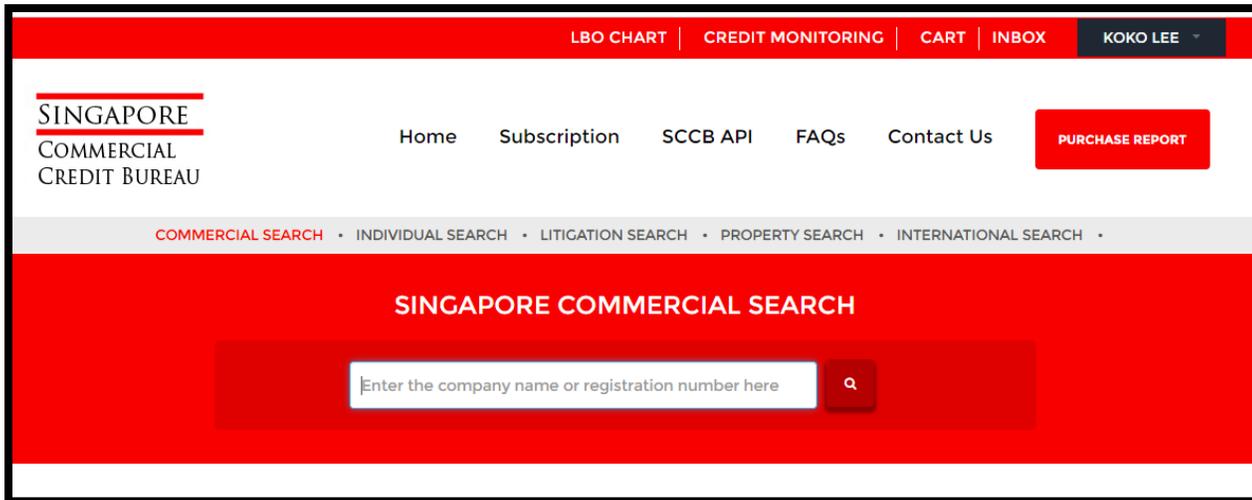
Please enter the correct answer for the security question below:

1. What is your favourite color?

Invalid Answer. Login failed. Remaining login attempts is 4

[Submit](#) [Cancel](#)

4. Able to login after 2-step verification



LBO CHART | CREDIT MONITORING | CART | INBOX | KOKO LEE

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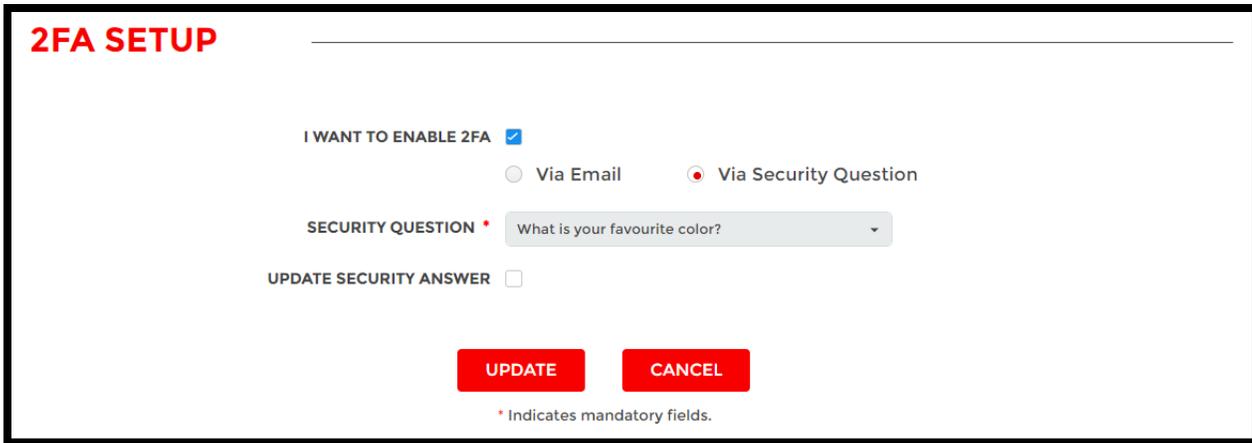
Home Subscription SCCB API FAQs Contact Us [PURCHASE REPORT](#)

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Enter the company name or registration number here

5. To deactivate 2FA or change 2FA setting, subscriber go to update profile page, 2FA SETUP section:



2FA SETUP

I WANT TO ENABLE 2FA

Via Email Via Security Question

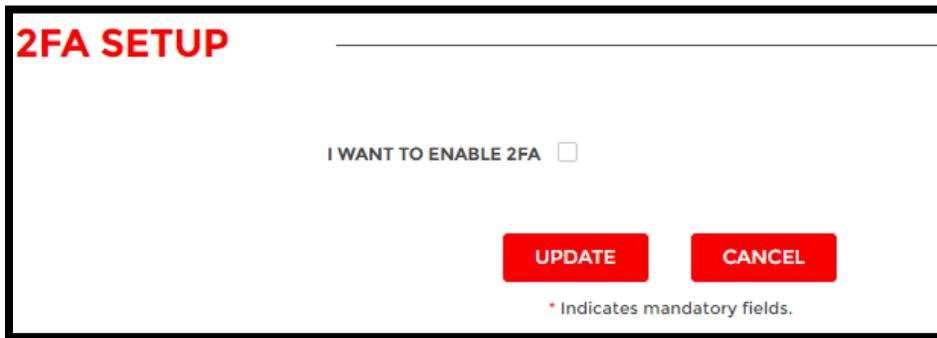
SECURITY QUESTION *

UPDATE SECURITY ANSWER

UPDATE **CANCEL**

* Indicates mandatory fields.

a. Untick "I WANT TO ENABLE 2FA", next login will not prompt for 2-step verification



2FA SETUP

I WANT TO ENABLE 2FA

UPDATE **CANCEL**

* Indicates mandatory fields.